

Request Help from a West Allis Snow Angel

Need a neighbor to come help break the ice? Here are the requirements neighbors must meet to request a Snow Angel:

- Be at least 55 years old or have a physical disability
- Live within the City of West Allis city limits
- Do not have resources (financial or family/friends nearby) to assist with snow removal

Things to Know When You Sign Up to Request Help:

- Due to limited numbers of volunteers, you are not guaranteed assistance. Service depends on if there's a Snow Angel who has signed up near you. Our staff works closely with the community to do the best volunteer recruitment and outreach we can, but we cannot guarantee that you will be matched with a volunteer.
- If you are matched with a volunteer, we will notify you by email or phone call if you do not have an email. Registration is on a rolling basis, so a Snow Angel may be available later in the season, or not at all. We will call you if and when you have a match.

- You may not receive immediate help during a snowfall. Please give your volunteer a reasonable amount of time to assist you - we recommend allowing 24-hours after a snow event concludes. Your Snow Angel may have work, family, or personal matters that prevent them from immediately shoveling and salting your sidewalk or walkway.
- You should have a shovel and salt available located outside of your house for your volunteer to use. You should not have to be home when a volunteer arrives to help, and you do not need to interact with your volunteer directly.
- The City of West Allis is not responsible for damage to the Snow Angel recipient's property.



The Snow Angels program is part of the City of West Allis Volunteer Program, which is overseen by the City's Tourism & Event Coordinator and Communications Department.

For questions or more information, visit www.westalliswi.gov/snowangels or contact Tourism & Event Coordinator Caitlyn White at cwhite@westalliswi.gov.

Learn more & request a Snow Angel at www.westalliswi.gov/snowangels

West Allis SNOW ANGELS

Neighbor to neighbor snow removal assistance program



www.westalliswi.gov/snowangels

Neighbors helping neighbors is SNOW much fun!

Volunteer to be a City of West Allis Snow Angel! The Snow Angels program pairs volunteers with adults aged 55+ or those with disabilities who need assistance clearing snow from public walks, driveways, or alleys.

Things to Know About Signing Up to Volunteer as a Snow Angel:

- You will be assigned to a neighbor in need who lives no more than a 10-minute walk from your address (you may volunteer to assist neighbors beyond that distance if you'd like).
- We will contact you via email with confirmation details when you have been assigned a neighbor.
- You may not be assigned to help a neighbor immediately. Neighbors request help throughout the winter season. You may be assigned immediately, a few weeks after you sign up, later during the winter, or not at all, depending on demand and weather conditions.
- Your assignment depends on if there is a neighbor who needs help near you. If none of your neighbors sign up, we may not be able to assign you. Either way, we will keep in touch regularly!

- You can opt-in to receive text message reminders when a snow event of half an inch or more is forecasted. Per City of West Allis Municipal Code, a snow event refers to the continuous accumulation of more than one-half (1/2) of an inch of snow. That's when your help will be needed!
- Per City of West Allis Municipal Code, areas to be cleared after snowfall include:
 - Public sidewalks, cleared to a minimum width of three feet.
 - Curb ramps at corners, cleared to a minimum width of three feet, including the portion of the street to the plowed area.
 - Fire hydrants shall be cleared to allow full access around the hydrant from the street. All properties within 150 feet of a fire hydrant shall be responsible for clearing the hydrant.
- Per City of West Allis Municipal Code, compliance times for snow removal after a snow event are as follows:
 - Within 24 hours after the end of a snow event.
 - Within 24 hours after the formation of ice.
 - Within 24 hours after snow has been blown or drifted back onto a previously cleared area.
- We ask that you help out your neighbor as soon as you are able and within 24 hours of the end of a snow event.
- Sometimes more than one neighbor who needs help live in the same block. If you're willing to help shovel and salt for more than one neighbor, please let us know on your registration form.
- Neighbors are expected to have a snow shovel and salt available for their Snow Angel. In rare instances that they are unable to provide these tools, we will notify you via email.



Learn more & sign up to be a
Snow Angel at
www.westalliswi.gov/snowangels